



Obtaining GOLF *Link* Tier 1 Access

For the processing of scores from competitions organised by Non-Affiliated Golf Clubs or Organisations that Conduct Competitions for Affiliated Golfers

GOLF *Link* is able to offer access to its Tier 1 web based handicap system for Social Groups meeting certain criteria described in this document. This enables such organisations to process the scores submitted by its players for handicap purposes without inconveniencing the club hosting the competition and/or without needing to mail the cards back to the players' various home clubs. The organiser from the Social Group can simply log onto Tier 1 and submit the scores directly to GOLF *Link*.

Social Groups are not affiliated with a state association or to Golf Australia so once verified as a Bona Fide Body by their state association, the commercial arrangement for the Tier 1 competition access is between GOLF *Link* and the Bona Fide Social Group. GOLF *Link* will be responsible for invoicing the Social Group directly for the setup fee which allows GOLF *Link* to establish their Tier 1 access, as well as a yearly renewal fee for the GOLF *Link* Customer Service department to support their ongoing needs. This does not constitute an arrangement allowing the Bona Fide Social Group to seek ongoing support from their state association or Golf Australia, they should deal directly with GOLF *Link* on all matters pertaining to the processing of the scores in Tier 1.

Also note that this access to Tier 1 is provided for input of scores for handicapping purposes as a result of the Social Group's own competition. The Social Group's players whose scores are processed through Tier 1 must be members of an affiliated club. In other words the Social Group isn't managing the handicap of its players, each player's individual handicap is still managed by their affiliated home club.

Criteria for Social Groups to receive competition only access to Tier 1:

- The entity must be a Bona Fide Body. A Bona Fide Body is defined as a formally or semi-formally constituted club, association, or group formed primarily for the purpose of conducting ongoing golf events, played in accordance with the Rules of Golf and appropriate local rules, or otherwise to administer golf for a defined area or group of golfers.
- The relevant State Association must in writing state that the Bona Fide Body is an organisation of appropriate standing to warrant being granted administrative access to *GOLF Link*.
- An initial connection and service fee of \$550 (incl. GST) must be paid – irrespective of the Bona Fide Body's membership size. This will be invoiced by *GOLF Link* directly to the Bona Fide Body.
- An ongoing annual fee is also payable at the start of the second year of connection, and at the start of each year subsequent to the second year, of \$88 (incl. GST) – irrespective of the Bona Fide Body's membership size. Again, invoiced by *GOLF Link*.
- The Bona Fide Body must agree to all *GOLF Link* user terms and conditions as required from time to time by *GOLF Link*.
- The Bona Fide Body will only process players through its *GOLF Link* access who are members of affiliated clubs.
- A player may not at any time be registered on *GOLF Link* as a member of the Bona Fide Body unless they are a member of an affiliated Australian club.
- The Bona Fide Body will not be permitted at any time to have any Home Club members.

Special considerations for corporate groups:

The above conditions also apply to Corporate Groups receiving Competition-Only access to Tier 1 with the following exceptions:

- The initial setup fee for Corporate Groups is \$1,100 (incl. GST)

- The ongoing yearly fee for Corporate Groups is \$1,100 (incl. GST)
- The written permission from the relevant State Association is still required, except for Corporate Groups that require one-off access to process a single competition.
- If a Corporate Group simply requires access to process a one-off competition they will not be given a login to Tier 1. The recommendation is that they should approach the host club to have them process the competition using their existing Tier 1 or Tier 3 system and if the host club wishes to charge a fee for that service we recommend that fee should be \$550 (incl. GST), invoiced by the host club directly to the Corporate Group.

Applying for Competition Only Tier 1 Access

Following are the steps to get setup with competition only Tier 1 access:

Contact your state association and have ready the following information: Social Group Name, Number of Players, Main Contact Name, Contact Phone Number, Contact Address and Billing Address (if different from Contact Address).

The state association will make a determination as to whether the Social Group meets the criteria to be considered a Bona Fide body. If more information is required, the state association will seek that information from the main contact at the Social Group.

Once the state association is satisfied that the Social Group meets the criteria of a Bona Fide Body, GOLF *Link* and the Social Group will be informed by the state association through an email confirmation.

GOLF *Link* will send the Bona Fide Social Group an invoice for the initial setup and service fee and proceed with setting up the group's account on the Tier 1 system.

Once the setup is complete, GOLF *Link* will contact the Bona Fide Social Group to inform them of their login details.

Further Information

Please contact the GOLF *Link* Customer Service Centre on 1300 650 750 (8 AM - 8 PM AEST), or by email to help@golflink.com.au.